



YEAR BOOK

2020-21

GOVERNMENT OF PAKISTAN
MINISTRY OF HUMAN RIGHTS
ISLAMABAD



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MESSAGE FROM THE MINISTER

The Ministry of Human Rights has prepared this year book to document the work undertaken by the Ministry between July 2020 and June 2021. During this time, we continued to move beyond mere rhetoric and proactively removed the barriers faced by the most marginalized groups. We introduced and passed landmark legislation, organized training workshops, established protection centers, and ran nationwide awareness campaigns.

This year, the spread of Covid-19 presented a significant challenge to safeguarding human rights. In December, we launched our Covid-19 and Disaster Vulnerability Report which identified human rights violations caused as a result of Covid-19. Given the compounded risks the pandemic posed to already vulnerable groups, we also launched our Helpline 1099 App. We ran campaigns to connect survivors of human rights abuses to free legal and rehabilitative services which reached the most remote regions of the country. We were also able to launch the Zainab Alert App by linking it with Pakistan Citizen's Portal with the support of PMDU, and the App has proven a necessary mechanism for the recovery of missing and abducted children.

While legislation is crucial, we also placed a special focus on raising awareness and changing mindsets – especially on gender inequality. Our awareness campaigns regarding gender based violence, child labour, child abuse, the rights of persons with disabilities, women's inheritance rights received millions of views online and via radio and television. It has also been an important year for institutional achievements, with The Zainab Alert Response and Recovery Agency and the first ICT Child Protection Institute being made operational. Moreover, we are also concluding our consultations for finalizing the National Action Plan for Business and Human Rights.

There is still a long road to traverse, but this year's progress has paved the way for creating a more just and humane society. Our Ministry's achievements reflect the Government's commitment to ensuring there is no discrimination in access to basic rehabilitative services or resources, and to enforcing the principle of one law for all – equal before the law.

I would like to express my sincerest gratitude to the team at MoHR led by our Secretary, Mr. Inamullah Khan, for working beyond the call of duty to strengthen Pakistan's response to human rights violations and filling all vacuums relating to the law and human rights.

With renewed commitment, we will continue striving towards a Pakistan where every citizen can live a life of freedom, respect, and dignity – as is their Constitutionally guaranteed right.



Dr. Shireen Mazari

Federal Minister for Human Rights

FOREWORD

The year book of Ministry of Human Rights for the year 2020-21 highlights the Ministry's efforts in protecting and promoting the rights of the people of Pakistan. It is prepared in pursuance of the Rule 25(2) of the Rule of Business 1973 and gives an insight of the legislative and institutional measures undertaken by this Ministry.

I'm delighted to share with you that despite the threat of Covid-19, MoHR was one of the top three Ministries in terms of its achievements of the Performance Agreement for the year 2020-21 as monitored by the Prime Minister's Office in terms of new administrative, policy and legislative interventions.

I must say that our milestones could not have been achieved without the passion and commitment of MoHR's team and our technical and development partners.

With the same passion to ensure that human rights of all are protected, Ministry of Human Rights has laid the foundations for a number of initiatives for children, transgender persons, businesses etc. for the upcoming year with the motto of leaving no-one behind.

I would like to recognize the steadfast support given to us by the Federal Minister Dr. Shireen Mazari, whose leadership enabled this Ministry to proactively work for the promotion and protection of human rights in Pakistan.



Mr. Inamullah Khan

Federal Secretary for Human Rights

Chapter One

INTRODUCTION

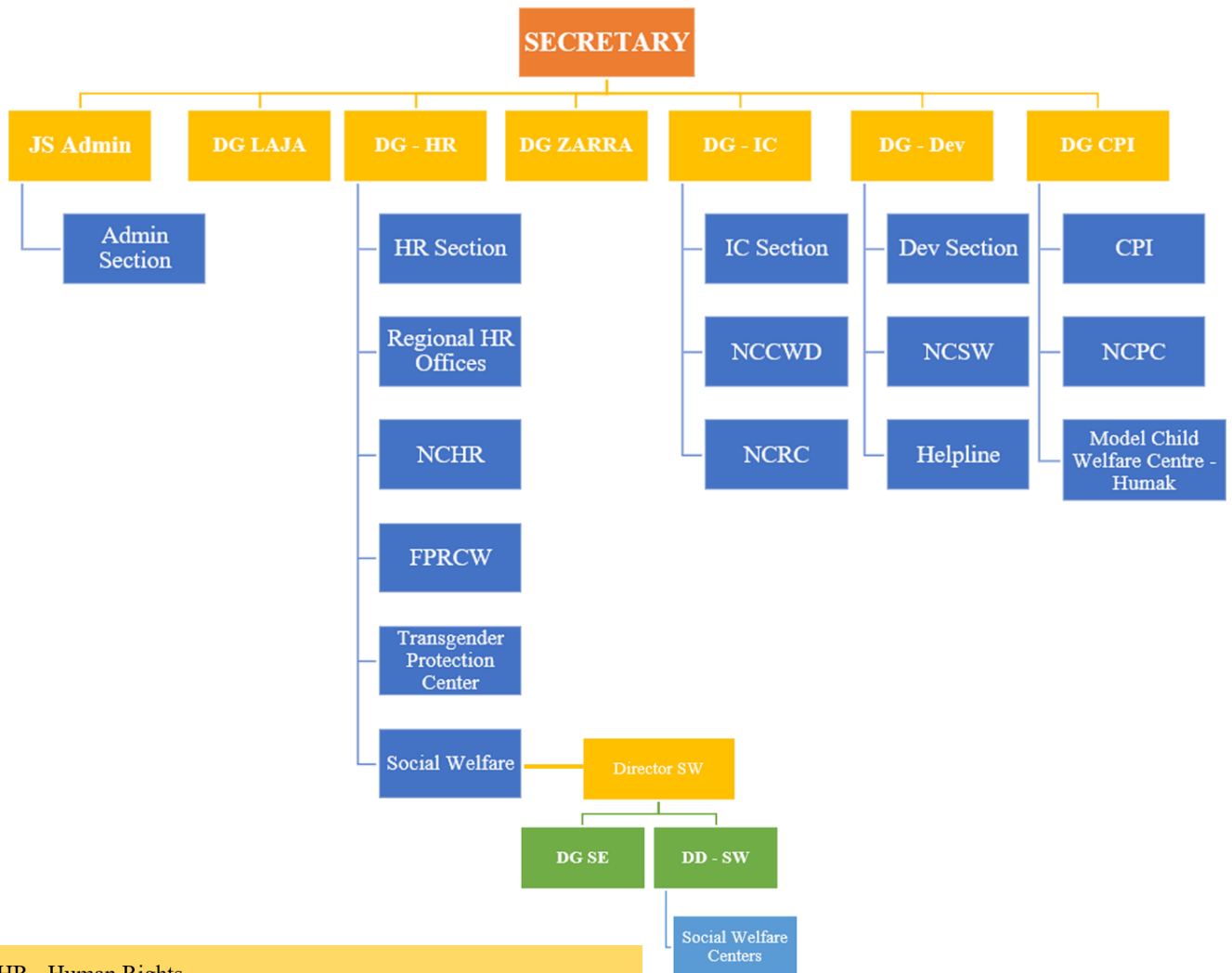
Ministry of Human Rights, established as an independent Ministry in 2015, has a broad mandate, tasked with establishing and strengthening institutional mechanisms for the protection and promotion of human rights, enshrined under the Constitution of Pakistan, 1973 and in line with Pakistan's international human rights obligations.

Main functions of the ministry of human rights under the rules of business 1973:

1. Review of human rights situation in the country including implementation of laws, policies and measures.
2. Coordination of activities of Ministries, Divisions and Provincial Governments in respect of human rights, and facilitation functions relating to human rights.
3. Initiatives for harmonization of legislation, regulations and practices with the international human rights covenants and agreements to which Pakistan is a party and monitoring their implementation.
4. Obtaining information, documents and reports, on complaints and allegations of human rights violations, from Ministries, Divisions, Provincial Governments and other agencies.
5. Referring and recommending investigations and inquiries in respect of any incident of violation of human rights, including rights of disadvantaged and child rights.
6. Pursuing or defending issues, complaints, representations and matters for and against Pakistan relating to human rights before any official or non-Governmental organizations, body or forum in Pakistan and, in consultation with Foreign Affairs Division, before any international organization and foreign Government or non-Governmental organization.
7. Representation of Pakistan in international bodies, organizations and conferences relating to human rights in consultation and conjunction with Foreign Affairs Division.
8. Developing and conducting information programmes to foster public awareness about human rights including the rights of labour women and children and laws and remedies available to them.
9. Formulating programmes for teaching of human rights at educational institutions.
10. Provision of facilities for professional and technical training at national and international level relating to human rights issues.
11. Administrative control of the Tribunal for disadvantaged persons.
12. Human rights NGOs
13. Representing Pakistan at international and bilateral level, involving all gender related matters.
14. Administration of the National Commission on the status of Women Act, 2012 (VIII of 2012).
15. Administration of the National Commission for Human Rights Act, 2012.
16. Administration of the National Commission for Child Welfare and Development Resolution, 1981.

17. Social Welfare, Special Education, welfare, development and rehabilitation of children and disabled in the Federal area.
18. Training and education of disabled in Islamabad.
19. Dealing and agreements with other countries and international organizations in the field of social welfare.

ORGANOGRAM



HR - Human Rights
 IC - International Cooperation
 SW - Social Welfare
 SE - Special Education
 CPI - Child Protection Institute
 NCCWD - National Commission of Child Welfare & Development
 NCSW - National Commission on the Status of Women
 NCHR - National Commission of Human Rights
 NCRC - National Commission on the Rights of Child
 LAJA - Legal Aid and Justice Authority
 ZARRA - Zainab Alert Response and Recovery Agency
 FPRCW - Family Protection & Rehabilitation Center

THE MINISTRY

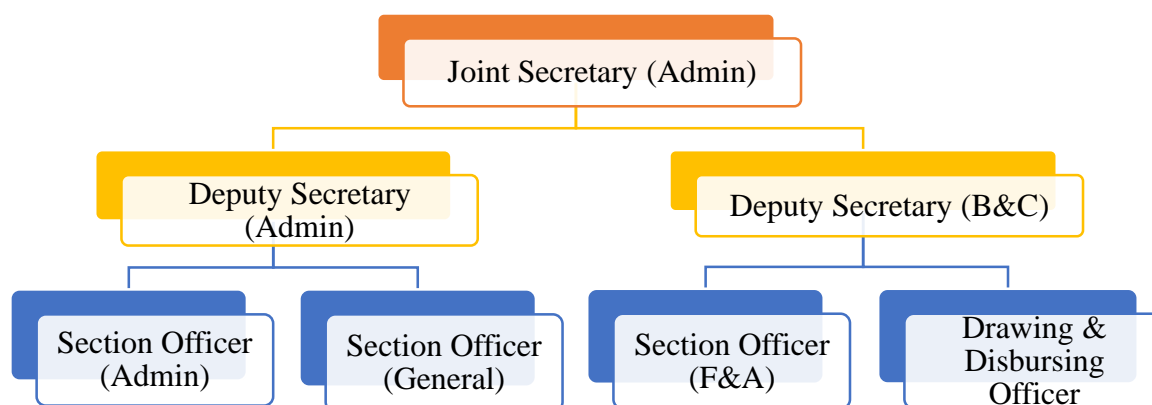
In order to develop Pakistan into a country where every citizen lives in equality, dignity and freedom with complete protection of fundamental human rights without any discrimination as guaranteed by the Constitution of Pakistan. To accomplish the functions assigned under the Rules of Business 1973, Ministry of Human Rights has been composed into the following sections and attached departments:

- Administration Section
- Human Rights Section
- International Cooperation Section
- Development Section
- Social Welfare Section

Attached Departments/Institutions:

- Directorate General of Special Education
- National Commission of Child Welfare and Development
- Child Protection Institute
- Zainab Alert Response and Recovery Agency
- Legal Aid and Justice Authority
- National Commission of Human Rights
- National Commission on Child Rights
- National Commission on the Status of Women

ADMINISTRATION SECTION



Aim / Objective:

The major aim/objective of Administration Section is the management of official business of the Ministry by providing effective human resource and logistic support to the others sections of the organization. In order to achieve the same, the following functions have been assigned to the Administration Section:

- To initiate/process the cases of appointments of the ministerial staff and recruitment against the non-development posts as per competency.

- To process cases related to promotions of the officers and the officials of MoHR and its subordinate and attached departments.
- To process the cases for postings / transfer on regular, attachment and deputation basis as per competency.
- To initiate disciplinary proceedings as per the directions of the competent authority.
- To arrange training programs and workshops for the capacity building of the employees of MoHR.
- To process cases related to financial matters like, procurements, transport, housekeeping protocol etc.
- To dispose of work related to Public Accounts Committee and audit paras.

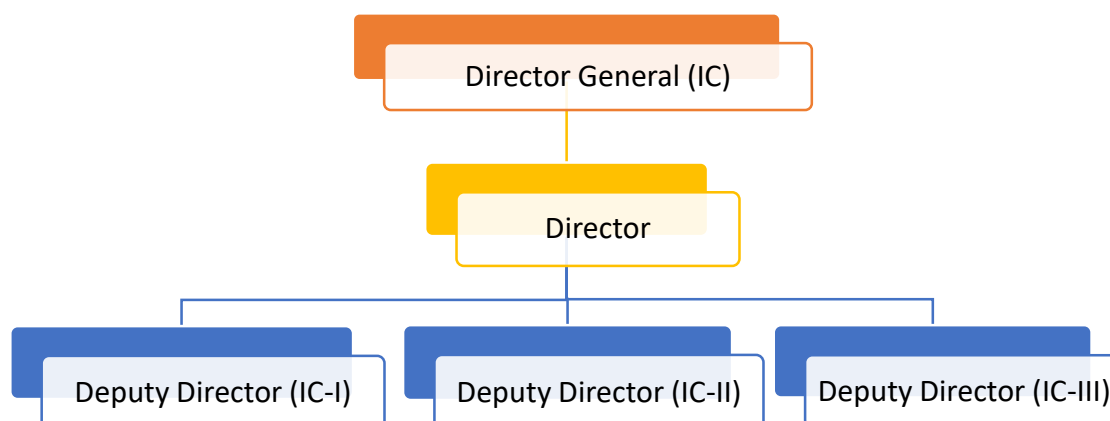
Achievements of Administration Section:

1. The Administration Section successfully completed the recruitment process of 9 officials against the regular posts pertaining to BS-01 to BS-15 of the Ministry of Human Rights in the FY2020-2021.
2. Effectively finalized the recruitment process for the contractual posts wherein 9 personnel were recruited against the contractual posts from BS-01 to BS-18 in the Ministry of Human Rights.
3. The numerous cases related to the administrative and financial matters pertaining to the Directorate General of Special Education were dealt efficiently without any delay.
4. On regular basis the information that was sought by any Ministry/Division, predominantly by the Establishment Division and the Cabinet Division, was timely submitted in consolidated form by exhaustively coordinating with the other sections of this Ministry and the attached and subordinate departments of the MoHR.
5. Disciplinary proceedings against the delinquent officials and officers of the MoHR and its allied departments and organizations were carried out and the recommendations of the fact finding committees and of the inquiry committees were duly implemented without fail.
6. The case for revamping of the Ministry of Human Rights to rationalize its organizational structure and to increase its manpower by considering its workload and mandate that has consistently increased over the years has been initiated in collaboration with the Management Services Wing of the Establishment Division.
7. The complaints received in this Ministry either directly or through the Prime Ministers Performance Delivery Unit (PMDU) regarding the recruitment processes in the organizations under the administrative control of the Ministry of Human Rights or against particular officers/officials were examined thoroughly and impartially and the complainants were responded to accordingly. Also the personal grievances of the former employees of the MoHR were addressed adequately and timely.
8. The cases related to the TA/DA claims of the officers working in the various sections of the Ministry of Human Rights and in its allied organizations, and in some instances in the projects that have been initiated under the umbrella of the MoHR, were processed diligently and carefully on time.

9. No Objection Certificates were issued to the officers and officials of the Ministry of Human Rights and its subordinate departments and associated organizations for various purposes after duly examining all the cases as per the rules and the policies of the federal government in vogue.
10. The cases of the extension of the contracts of the project employees of the project titled "Helpline" were extended twice after obtaining due concurrence from the Establishment Division and the Federal Public Service Commission (FPSC).
11. In order to facilitate the rent for residential accommodation of the officers and officials of the Ministry of Human Rights, 141 cases of Hiring were processed whereas 7 De-Hiring Cases were also processed.
12. The case for the grant of honorarium to the officers and the officials of the Ministry of Human Rights was also processed in collaboration with the Finance Division.
13. The Pension & farewell grant etc. related cases of officers/officials of this Ministry were processed diligently.
14. Recruitments on contract basis were made under Prime Minister Assistance Package to facilitate the families of the deceased employees of this Ministry, its attached departments and subordinate offices who passed away while in service.
15. The employee's census proforma of the employees of this Ministry from BS-1 to BS-22 were submitted to the Establishment Division on the prescribed format.
16. The case related to the nomination of an officer and an official for seasonal hajj duty was processed.
17. Time scale promotions related cases were processed as per the rules and regulations of the federal government in vogue and approximately 32 cases in the Ministry of Human Rights and its allied departments and organizations were successfully completed in the financial year 2020-2021.
18. The cases related to the litigations filed in the Islamabad High Court, Islamabad, Sindh High Court, Karachi and Federal Services Tribunal, Islamabad were taken up and followed vigorously.
19. On the initiative of the Admin Section, E-filing has been started in the MoHR and level-II has also been achieved.
20. The case related to the finalization of the Recruitment Rules for the recruitment in the Helpline project was initiated and finalized after meticulously coordinating with the Establishment Division, the Finance Division and Ministry of Law and Justice.
21. The case of the recruitment rules of the consultant; NCHR was also in collaboration with the Establishment Division, Finance Division and Ministry of Law & Justice.
22. The case for the recruitment rules of NCHR was also initiated and is currently under process.
23. The cases of the similar nature for other organizations under MoHR were also initiated in the last quarter of the FY2020-2021 and are near completion.
24. On request through requisitions, the repair/maintenance /purchase of miscellaneous items/machinery/furniture and other related services were provided timely.
25. Several tender notices related to the purchase of stationery and miscellaneous items by the Ministry and its development projects were also finalized.

26. The case related to the establishment of the Legal Aid and Justice Authority was also finalized and the said Authority was established under the Legal Aid and Justice Authority Act, 2020. The appointment process of the Director General Legal Aid and Justice Authority was also completed in the FY 2020-2021.
27. The case pertaining for the establishment of Zainab, Alert Response and Recovery Agency was processed in the Administration Section under the Zainab Alert Response and Recovery Agency Act, 2020. The appointment process of the Director General ZARRA with the approval of the Prime Minister of Pakistan was also timely completed.
28. The case related to the establishment of the Transgender Protection Center, Islamabad under Transgender Persons (Protection of Rights) Act, 2018 was processed timely. Accordingly, the recruitment process for appointment against the posts of the said project was also initiated and most of the posts have been filled.
29. Procurement of 08 vehicles under the project titled “Strengthening of Regional Directorate of Human Rights Lahore, Karachi, Peshawar and Quetta” was completed. Two vehicles were procured for each Regional Office.
30. During the Financial Year 2020-21 Pension Welfare Cell successfully settled /finalized 13 pension cases of employees of Ministry of Human Rights, Islamabad.

INTERNATIONAL COOPERATION SECTION



Aim / Objective:

The overall aim of International Cooperation Section is to harmonize legislation, regulations and practices with the international human rights covenants and agreements to which Pakistan is a party and monitor their implementation.

Achievements of International Cooperation Section:

1. Legislative Initiatives:

▪ ICT Rights of Persons with Disability Act, 2020:

As State Party to the UN Convention on the Rights of Persons with Disabilities (UNCRPD), Pakistan is obliged to ensure and promote the full realization of rights and

freedom for persons with disabilities by taking appropriate legislative, administrative and policy measures. Keeping in view the national and international commitments, the ICT Rights of Persons with Disability Bill was prepared by the Ministry of Human Rights through a consultative process. The Bill was passed in the joint session of the Parliament on 16th September, 2020.

- Protection of Journalists and Media Professionals Bill, 2020:
Federal Minister for Human Rights took the initiative and prepared “Protection of Journalists and Media Professionals Bill, 2020” through a number of consultations held with relevant stakeholders including journalists. The Bill proposed legal and institutional framework for conducive environment where journalists and media professionals can work with freedom of expression. The Federal Cabinet approved the Bill in-principle on 25th February, 2020 and directed Ministry of Law and Justice for its finalization after incorporating inputs of Ministry of Information and Broadcasting, and subsequent clearance by the CCLC. Accordingly, consultative sessions were held, which were attended by the Federal Minister for Information and Broadcasting, renowned journalists and representatives of registered journalists’ associations. After clearance from CCLC the Bill, introduced in the National Assembly on 26th May, 2021, was referred to National Assembly Standing Committee on Human Rights.
- Forced or Involuntary Disappearances (Criminal Law Amendment) Bill, 2021:
The Bill drafted by Ministry of Human Rights was transferred to Ministry of Interior on the direction of PM Office, Ministry of Interior introduced the subject bill in the National Assembly on 7th June 2021.
- Torture, Custodial Death and Custodial Rape (Prevention and Punishment) Bill 2021:
Ministry of Human Rights had made a presentation titled ‘*Overview of Ministry of Human Rights and Identification of Immediate Interventions for Promotion and Protection of Human Rights in Pakistan*’. As a result, MoHR was directed to prepare Torture, Custodial Death and Custodial Rape (Prevention and Punishment) Bill 2018. Accordingly, the Bill was prepared and sent to CCLC. On CCLC’s advice, the Bill was sent to the Law Division for vetting. In the meanwhile, the Bill was sent to Ministry of Interior on the advice of the Prime Minister Office, during May, 2021.
- Domestic Violence (Prevention and Protection) Bill, 2019:
The Bill aims to establish an effective system of protection, relief and rehabilitation for women, children, elders and any other vulnerable persons against domestic violence in the jurisdiction of Islamabad Capital Territory. It also provides relief to victims of domestic violence who are in a domestic relationship and are related to each other by consanguinity, marriage, kinship and adoption etc. It addresses offences such as assault, criminal force, intimidation, emotional, economic psychological, physical, sexual and verbal abuse, harassment, hurt, stalking, trespass and wrongful confinement etc. The Bill was introduced in the National Assembly on 8th July 2020. Thereafter, the Bill was referred to the National Assembly’s Standing Committee on Human Rights which was

further referred to the Sub-Committee for consideration. The Sub-Committee considered the Bill in its meeting, held on 24th November, 2020. The Report of the Standing Committee was presented in the National Assembly on 1st March, 2021. The Bill was passed by National Assembly on 19th April, 2021 and referred to the Senate on same date and was passed by the Senate with amendments on 21st June, 2021.

▪ **Islamabad Capital Territory Senior Citizen Bill, 2019:**

In order to fulfill the constitutional guarantees, the Ministry of Human Rights prepared Islamabad Capital Territory Senior Citizens Act, 2019 to protect the rights of senior citizens at Islamabad Capital Territory (ICT) level. The proposed Bill aims to award certain privileges including concessions in prescribed rates of medicines and tax exemptions to the senior citizens of Islamabad. The Bill was introduced in the National Assembly on 7th November and referred to the National Assembly Standing Committee on Human Rights. National Assembly Standing Committee constituted a sub-committee to discuss the Bill. A meeting of the Sub-Committee was held on 6th October 2020 wherein detail discussion was held on each provision of the Bill. Major amendments were proposed in Sections 4, 18 and 27 by the members of the Sub-Committee. The Bill was passed by the National Assembly on 19th April, 2021 and introduced in the Senate on 27th May, 2021. The Bill was passed by the Senate on 21st June, 2021 with amendments and again referred to the National Assembly for approval of amendments.

▪ **Rape (Investigation and prosecution) Bill, 2020:**

It aims to criminalize the offence of Rape by repealing the existing provision of rape in Pakistan Penal Code and introducing a broader and holistic definition of Rape which includes the offence of gang rape. Furthermore, it provides for efficacious justice to survivors of rape by conducting gender sensitive investigation and prosecution in special courts and by providing strict punishments to the offenders including chemical castration. The Bill has been forwarded to the Law Division for vetting.

▪ **Protection Against Harassment of Women at Workplace Amendment Bill, 2020:**

This bill was introduced in the National Assembly on 27th May, 2021. This Bill aims to increase the ambit and scope of the law to include certain professions and employment models that the current legislation does not expressly mention and provides protection from harassment to people engaged in all types of work – formal and informal. The Amendment Bill will also provide clarity with respect to different kinds of harassment that take place at the workplace in order to provide further clarity to the issue.

2. Obligatory Reports for UN Treaty Bodies:

- 2nd Periodic Report on International Covenant on Civil & Political Rights (ICCPR) sent to Ministry of Foreign Affairs during October, 2020 for onward submission to the Human Rights Committee.

- Prepared and submitted the 24th – 26th Combined Report on UN Convention on the All Forms of Racial Discrimination to Ministry of Foreign Affairs for its finalization and submission to the Committee on the Elimination of Racial Discrimination.
- 2nd Periodic Report on UN Convention against Torture and Other Cruel, Inhuman or Degrading Treatment or Punishment has been prepared, to be shared with Ministry of Foreign Affairs.

3. Action Plan for Operationalizing the Incheon Strategy:

Action Plan for operationalizing the Incheon Strategy, prepared by MoHR in consultation with the relevant stakeholders in August 2020. The main objective of the Action Plan is to make arrangements for collection of statistical data on various indicators of Incheon Strategy pertaining to disability. MoHR, being the focal ministry on the subject matter will be responsible to respond to the final survey to be conducted in 2021-22 by UNESCAP Secretariat. It shall review the developments made in the current Asian and Pacific Decade of the Persons with Disabilities (2013-22) as well as data on the indicators found deficient while preparing response to midpoint review and follow up surveys pertaining to Incheon Strategy. The stakeholders requested that requisite measures for collection of statistical data on various indicators of Incheon Strategy may be taken on priority and progress in this regard may be shared with this Ministry regularly.

4. Follow up on GSP +:

- Follow-up with relevant Federal & Provincial Departments on GSP+ issues pertaining to Human Rights Conventions, ratified by the Government of Pakistan.
- Prepared and submitted GSP+ progress report about issues pertaining to implementation of Core Human Rights Conventions, mandatory for GSP Plus to Ministry of Commerce for submission of a consolidated report on GSP+ to EU.
- Received questions related to human rights violations from European Union through Ministry of Commerce and furnished response after coordination with Federal and Provincial stakeholders.
- Received individual cases of human rights violation from Special Procedures, Human Rights Council and Our Missions abroad and forwarded response to MoFA after compilation.
- Received policy papers/ reports from different Federal Ministries and submitted input on behalf of Ministry of Human Rights.

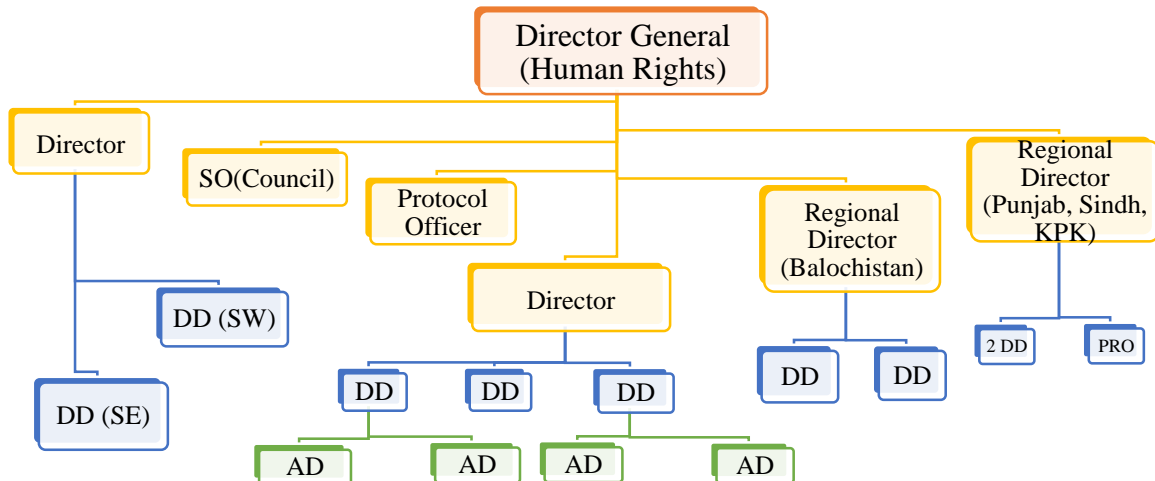
5. Representation at International level conferences/meetings:

Ministry of Human Rights participated in the following international webinars related to gender:

- Commonwealth high-level meeting for Minister for women's affair & gender and development on Covid-19 on 3rd September 2020
- CAREC gender strategy 2023, 30th September 2020

- The first virtual meeting of the OIC Women Development Organization's Ministerial Council, was held in Cairo on 21-22nd October, 2020.
- OIC Ministerial Conference on women to finalize rules of women development organization, held in March, 2020.

HUMAN RIGHTS SECTION



Aim / Objective:

The Human Rights Section performs its functions in collaboration with its four Regional Directorates of Human Rights located at Provincial Headquarters (Lahore, Karachi, Peshawar and Quetta). The Regional Offices coordinate with the relevant stakeholders in their respective provinces for promotion and protection of human rights.

Achievements of Human Rights Section:

During financial year 2020-21 the HR Section carried out number of activities for promotion and protection of human rights in the country. The major activities / achievement are given below:

1. Monitoring of Human Rights Violations:

- Ministry of Human Rights monitors the incidents of human rights violations through print and electronic media. Ministry of Human Rights and its Regional Offices identified 6318 cases of human rights violations during July 2020 to June 2021 which were taken up with the concerned authorities including law enforcement agencies (Police), health and education & other authorities for redressal.
- Applications/Complaints for Redressal of Grievances: Ministry of Human Rights Islamabad received 377 applications from across the country between July 2020 to June 2021 for redressal of grievances of human rights violations. All the cases were taken-up with law enforcement agencies & other concerned authorities, regular follow-up was also done for redressal of the grievances of the citizens.

- iii. Financial Assistance to the victims of human rights violations: Ministry of Human Rights administers Human Rights Relief & Revolving Fund (R&R) to provide small scale financial assistance to the victims of human rights violations including kidnapping, rape, police encounters, extra-judicial deaths, tortures violence against women and children. The progress during the period is as below;

Financial Year	R&R in Rs. Millions		Region-Wise Distribution					Gender wise			Total Beneficiaries
	Allocation	Utilization	ICT	Punjab	Sindh	KPK	Baluchistan	M	F	Minorities	
2020-21	4.0	3.53	140,000	630,000	1,340,000	1,000,000	420,000	133	158	07	298

2. Diyat, Arsh and Daman Fund:

Diyat, Arsh and Daman Fund was established by the Federal Government in order to provide financial assistance to convicts languishing in jails due to non-payment of Diyat, Arsh and Daman amount. The grants are being provided to convicts who fulfill the prescribed criteria under Diyat, Arsh and Daman Fund Rules, 2007. During this period, an amount of Rs. 12.572 million was approved to release 8 prisoners from Punjab and Khyber Pakhtunkhawa provinces.

3. The Transgender Persons (Protection of Rights) Act, 2018:

The Transgender Person (Protection of Rights) Act, 2018 was enacted by the Parliament in May, 2018, which aims at introducing right based welfare measures for Transgender Persons in Pakistan, with a view to guarantee them a life of dignity and equal opportunity, rehabilitation and mainstreaming. Ministry of Human Rights has taken the following steps which focus on the protection of the rights of transgender community:

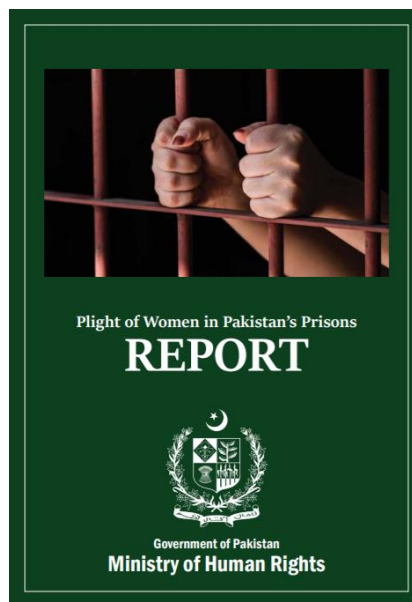
- Constituted a National Implementation Committee for effective implementation of Transgender Persons (Protection of Rights) Act, 2018 which includes transgender persons as members under the chair of the Secretary, Ministry of Human Rights.
- The Transgender (Protection of Rights) Rules 2020 have been notified after approval of the Federal Cabinet.
- The Police Guidelines for engagement with the Transgender Community have been prepared and shared with all Provincial Police Departments.
- Transgender Protection Center under the PSDP with total cost of Rs: 35.800 million has been established in ICT.

4. Prison Reforms:

The Islamabad High Court issued an order, in *Khadim Hussain v. Federation of Pakistan* (Writ Petition No. 4037/2019), establishing the Commission on Jail Reforms, under the Ministry of Human Rights to investigate prison conditions in Pakistan and make recommendations for reforms.

The Ministry of Human Rights accordingly submitted reports on prison reforms for the Islamabad High Court's assistance, inter alia containing data on: the number of prisoners in each province categorized as Under Trial Prisoners (UTPs), Convicted Persons and Condemned Prisoners; the number of female inmates (including the number of mothers and children); the number of juveniles incarcerated in each province; and the number of seriously ill or terminally ill prisoners in each province (prison-wise). A comparison was made between Pakistan Prison Rules and the Mandela and Bangkok Rules with recommendations for improving the condition of prisoners in jail.

In the light of the directions of IHC this Ministry monitored the progress on recommendations made by the Provincial Home / Prison Departments. So far 3 Progress reports have been submitted to the IHC.



Report on plight of women in Pakistan's prisons

5. Activities undertaken by Regional/Provincial Directorates of Human Rights:

Regional Directorates of Ministry of Human Rights located at provincial headquarters (Karachi, Lahore, Quetta and Peshawar) carried out number of awareness raising sessions, seminars and other activities in collaboration with provincial line departments and non-governmental organizations for the promotion and protection of human rights in the country. The detail of these activities carried out by all directorates during 2020-21 are as below:

5.1 Regional Directorate of Human Rights, Peshawar:

- i. Arranged meetings with prosecution department, police and prison staff for sensitization and awareness on juvenile laws, Transgender Act and other human rights laws for their effective and efficient implementation.
- ii. 44 monitoring and sensitization visits to police stations of District Peshawar were conducted.
- iii. 1577 of human rights violations cases reflected in national dailies, social media, electronic media and complaints submitted by the victims directly.
- iv. Conducted 4 visits to prisons and organized 18 public lectures in different educational institutions, one workshop on disability and one seminar on general awareness of HRs in University of Peshawar.

- v. 58 human rights violations victims received compensation cheques from Ministry from Relief & Revolving fund on the recommendation of this office.
- vi. Regional Office of Human Rights, Peshawar initiated a process of regular meetings / consultations with the Provincial Government Departments, INGOs/ NGOs for the promotion and protection of Human Rights in the province. Moreover, this office carried out more than 90 meetings / consultations / to address cases of HR violations.
- vii. The Regional Directorate Peshawar celebrated International Human Rights Day on 7th December, 2020 as a joint venture with Directorate General Law & Human Rights, Government of KP and UNDP.

5.2 Regional Directorate of Human Rights, Karachi:

- i. During the period from July 2020 to June 2021, 2407 cases of human rights violations were picked up from press clippings and applications received from individuals/NGOs. All cases were forwarded to the concerned departments for relief and follow up reports and reports on 1299 cases were received.
- ii. During period from July, 2020 to June, 2021, 88 applications of financial assistance were received and forwarded to the Ministry for approval which were approved by the competent authorities and cheques were distributed among the human right victim applicants.
- iii. The Honourable Parliamentary Secretary for Human Rights, Mr. Lal Chand Malhi visited Saint Andrew Church, Karachi along with the members of minority community and met with Bishop Joseph Coutts and others leaders of Christian community regarding the protection of rights of minorities and allegedly kidnapping and forcibly converted a 13 years old girl namely Arzoo Raja.
- iv. Visits of different prisons all over the of the province of Sindh were made to gather the information of inmates rights and collection of prisoner data. Similarly, visits police stations, hospitals including burns ward civil hospital and JPMC, Karachi, SSP Offices, other relevant authorities and NGOs were also conducted for monitoring human rights situation and collecting R&R Fund application for Human Rights victims.
- v. Regular coordination with different departments including Home Department, School Education Department, S&GA Department, Health Department, PMDC, Add. Attorney General for Pakistan, Deputy Attorney General and other relevant departments on issues taken up under the parliament business, mercy petitions and international commitments on human rights CAT, ICESCR, ICERD, CEDAW and CRC.

5.3 Regional Directorate of Human Rights, Quetta:

- i. Consultative meetings were held in connection with Action Plan on Business and Human Rights

- ii. Consultative meetings on child protection with Secretary social welfare, special/ non-formal education & HR Department.
- iii. Consultative meetings at Quetta chamber of commerce and industries, Quetta.
- iv. Consultative meetings with Government of Baluchistan for accelerated development programmes for Baluchistan.
- v. Workshop on capacity building of referral partners /service providers focal person by Danesh Organization.
- vi. Cultural show was organized at directorate of culture department govt. of Baluchistan.
- vii. Consultative meeting with parliamentarians held at Baluchistan provincial assembly organized on special interest of Mr. Sana Baloch (MPA).
- viii. Consultative meeting on the development of HRMIS with Secretary Planning and Development Department and Secretary Social Welfare Department.
- ix. Consultative meeting on BHR with Secretary Commerce and Trade.
- x. Celebration of International Human Rights Day.

5.4 Regional Directorate of Human Rights, Lahore:

- i. The Regional Directorate (Punjab), Ministry of Human Rights in collaboration with Christian Care Foundation organized a seminar to celebrate National Minorities day on 11th August 2020 at Naulakha Church, Lahore.
- ii. This office, Christian Care Foundation and the Salvation Army, Pakistan jointly organized a seminar for awareness on Fundamental Rights for Religious Minorities on 28th September, 2020 at Salvation Army Church Sheikhpura, on 1st October, 2020 at Salvation Army Church, Faisalabad and on 5th November, 2020 at Salvation Army Church, Rawalpindi.
- iii. This office in collaboration with Punjab Women Protection Authority (PWPA) and Initiatives for Sustainable Development (IFSD) organized a consultative session on “Legislation on Acid Control and Ending Gender Based Violence” on 17th December, 2020 at Lahore.
- iv. Round table discussion on development strategies on GBV early and forced marriages and Child Labor on dated 1st March, 2021 in collaboration with Aawaz II forum.
- v. Celebration of International Women Rights Day dated 8th March, 2021 at Punjab University Lahore.
- vi. Organized International Conference on Gender Studies, 2021 contemporary issues challenges & opportunities department of gender studies University of Punjab, Lahore on dated 8th & 9th March, 2021.
- vii. International Women Day, peace & Justice Network under Aawaz II Program collaboration on dated 10th March, 2021 at Crystal Hall, PC Hotel, Lahore.
- viii. Group discussion on Punjab Legal Aid Act 2018 and Legal Aid authority on dated 26th March, 2021.
- ix. Meeting on best practices for creating Safer workplaces on 30th March, 2021 in collaboration with Aawaz Provincial Forum.

- x. Virtual workshop; promoting and strengthening the rights of the child in Pakistan held at Lahore University of Management Sciences (LUMS) on 5th April, 2021.

6. **Implementation of ICT Rights of Persons with Disability Act, 2020:**

The ICT Rights of Persons with Disability Act, 2020 has been promulgated to promote, protect and effectively ensure the rights and inclusion of persons with disabilities in the communities in line with the Islamic injunctions and provisions of the Constitution of the Islamic Republic of Pakistan to advance efforts for recognition of their respect and dignity in the society.

6.1 **Council on Rights of Persons with Disabilities (CRPD) has been constituted under Section 21 (1) of the Act, 2020**

This council has been renamed/restructured as National Council for the Rehabilitation of Disabled Persons (NCRDP). The CRPD was notified on 21st December, 2020 under the Chair of the Minister for Human Rights along with the members of the Parliament, Federal Government and the PWDs. Two meetings of the CRPD were also held in February and June 2020 under the chair of the Minister for Human Rights, Dr. Shireen Mazari. During the year 2020-21, total 9 meetings of the Medical Assessment Board were arranged in the CRPD Secretariat and 645 disability certificates were also issued. Details are as under:

Total disability certificates issued to PWDS	645
Physically Challenged	294
Visually Challenged	41
Hearing Challenged	94
Mentally Challenged	216



Federal Minister for Human Rights, Dr. Shireen Mazari chairing the meeting of CRPD.

PWDs are now eligible to avail the following facilities on the basis of the disability certificate of CRPD announced by the Government of Pakistan.

- Special CNIC with the Universal logo of disability nation-wide since 2009.
- 2% disability quota in employment.
- Allowed to appear in CSS examination for all groups.
- Free Medical Treatment in all Government Hospitals.
- Launching of the Sehat Sahulat Card.
- Import of Duty Free cars for PWDs.
- Concession in Air and Railway Fare.

To implement Section 24 of the Act, 2020, Ministry of Human Rights approached all Ministries / Divisions to reserve 2% disability quota in employment for PWDs and also requested them to meet the shortfall in the provision of employment to the PWDs.

Total sanctioned strength of Ministries/ Divisions (32 Ministries/Divisions)	2% quota	Actually employed	Shortfall (if any)
423,596	8,473	3,304	5,169

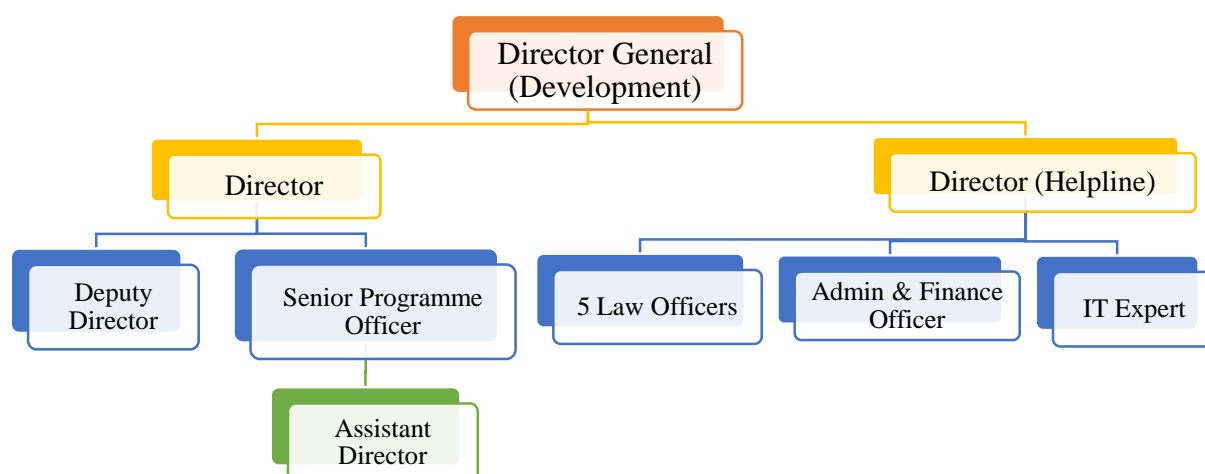
7. Activities undertaken by Council Section:

Council Section of Ministry of Human rights primarily deals with the parliamentary business. Details of its achievements during the year are as under:

- Coordination of 12 meetings of the National Assembly Standing Committee on Human Rights and 10 meetings of the Senate Standing Committee on Human Rights.
- Briefs for 27 starred/un-starred questions of the National assembly and 12 starred/un-starred questions of the Senate and 15 other complaints/references.
- Addressed Resolutions of National Assembly and Senate:

i.	Resolutions concerning National Assembly and Senate	14
ii.	Motions concerning National Assembly and Senate	09
iii.	Calling Attention Notices concerning National Assembly and Senate	07
iv.	Legislation / Bills	14

DEVELOPMENT SECTION



Aim / Objective:

The Development Section mainly deals with the Public Sector Development Programme (PSDP) and Sustainable Development Goals (SDGs). The PSDP is an important source of the Ministry of Human Rights (MoHR) as a young Ministry. Over the last few years, MoHR has also complemented the human rights agenda through PSDP.

Achievements of Development Section:

The PSDP portfolio of the Human Rights Division had been increased from Rs.170.0 million with 2 development projects in the Financial Year 2016-17 to Rs.583.00 million with 14 development projects in the Financial Year 2020-21. These projects had been developed to strengthen the institutional capacity of MoHR as well as to bring greater awareness on human rights, women and child rights and to promote and protect the rights of transgender community, persons with disabilities and to mainstream them in the society.

1. PSDP 2020-21:

- The MoHR executed following 14 PSDP Projects during the FY 2020-21:

#	Name of the Project	Total Cost in Rs. (Million)
1	Establishment of Human Rights Information Management System	50.0
2	Establishment of Orthopedic Workshop for Physically Handicapped Children, G-8/4, Islamabad	20.259
3	Establishment of Resource Unit for Autistic Children at NSEC, Islamabad	54.347
4	Human Rights Awareness Programme	55.000
5	Implementation of Action Plan for Human Rights	57.500
6	Institutional Strengthening of MoHR	59.735
7	Strengthening of Regional Directorate of Human Rights, Lahore, Karachi, Peshawar and Quetta	68.425
8	Up-gradation of NSEC for Hearing Impaired Children from Higher Secondary to Graduation Level, H-9/4, Islamabad	44.637

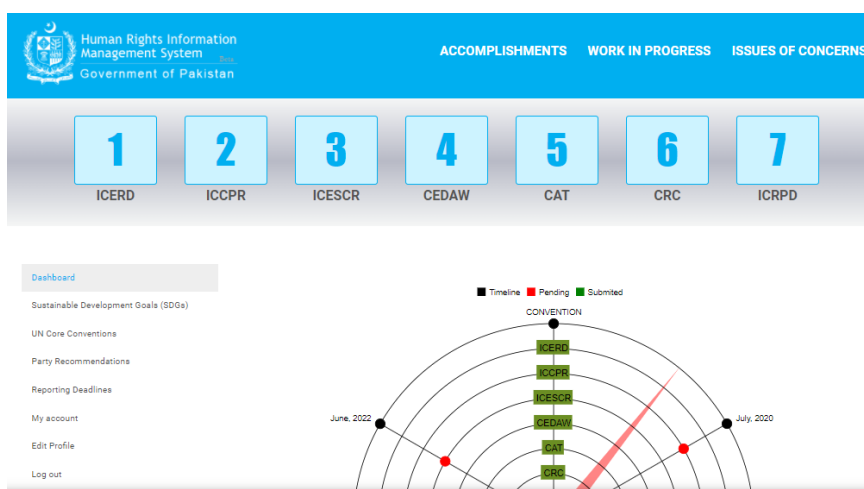
9	Human Rights Coordination and Monitoring Unit for National Mechanism for Reporting and Follow-up	43.900
10	Feasibility Study for Establishment of Centre for Persons with Multiple Disabilities at H-11/4, Islamabad.	15.000
11	Feasibility Study for Establishment of Sub-Directorate of MoHR in Merged Areas of KP	3.000
12	Establishment of Transgender Protection Centre, Islamabad	35.800
13	Inclusive Education for Children with Disability in Public & Private Schools at ICT Islamabad.	30.000
14	Up-Gradation of NSEC for Visually Handicapped Children, Islamabad	36.866
	Total	583.469

- The Ministry of Human Rights was allocated Rs.256 million under PSDP 2020-21 for above 14 development projects. Out of revised allocation Rs.183 million; an amount of Rs.165.412 million expenditure incurred during the FY 2020-21, Rs.17.179 million were surrendered, and Rs.0.418 million lapsed.
- Out of 14 projects, the 3 projects were successfully completed in June 2021. MoHR submitted project completion reports on PC-IV proforma to the Planning Commission. These projects provided free education, training, and rehabilitation services to prospective students and already enrolled 51 hearing impaired children, 75 autistic students and 300 students enrolled under the orthopedic workshop project. The Evaluation Section, Project Wing, Planning Commission carried out evaluation of these projects and recommended transfer of these projects from development budget to non-development budget of the Ministry along with 68 posts. These projects are:
 1. Establishment of Orthopedic Workshop at National Special Education Centre for Physically Handicapped Children, G-8/4, Islamabad.
 2. Up-gradation of NSEC for Hearing Impaired Children from Higher Secondary to Graduation Level, H-9/4, Islamabad.
 3. Establishment of Resource Unit for Autistic Children at NSEC, MRC, H-8/4, Islamabad.
- The Ministry of Human Rights conducted an internal feasibility study for establishment of the Sub-Directorate of MoHR in the merged areas of KP. On the basis of this feasibility study and consultations with all relevant public and private stakeholders in KP, a PC-I was developed for the project.

1.1 Activities under Human Rights Information Management System:

- Ministry of Human Rights established Human Rights Information Management System (HRIMS) to strengthen data collection for Treaty Bodies and GSP+ reporting. The Federal HRIMS deployed at MoHR will be digitally linked with federal departments and provincial HRIMS in all provinces to facilitate the same. The Federal HRIMS is

already linked with provincial HRIMS Khyber Pakhtunkhwa. The linkage with other provincial focal points and federal departments is also in progress.



Human Rights Information Management System (HRIMS) user interface

1.2 Activities under Human Rights Information Management System:

- The Ministry has also been strengthening international reporting mechanisms through setting up a National Mechanism for Reporting and Follow up (NMRF) and to implement the OHCHR guidelines for Treaty Reporting, Monitoring and follow up mechanisms.
- Both development initiatives i.e. HRIMS and NMRF have been acknowledged by the European Commission Pakistan's third biennial assessment report published on 10th February, 2020.

1.3 Activities under Human Rights Awareness Programme:

- 8 Awareness raising sessions on child rights and prevention of child abuse were held by engaging 15 child protection committees across ICT in September-October 2020.
- 3 sessions at ICT level with social welfare departments were conducted in November 2020 on Zainab Alert and its referral mechanism on Prime Minister's Pakistan Citizen's Portal and 10,000 pamphlets and 2000 posters on Zainab Alert were printed and disseminated among the communities, social welfare departments and training institutes at ICT level.
- 16 days of activism was celebrated at the Family Protection and Rehabilitation Centre (FPRC) Islamabad in November-December 2020.
- 200 posters on Employment of Children Act, 1991 proscribing domestic labor for children under 14 years of age were displayed in all police stations of ICT for awareness of people about the law and punishments related to its violation.
- World Children's Day, 2020 was celebrated by holding an online essay writing competition for children from 7-15 years of age.
- In order to create awareness & sensitization about human rights, a media engagement session was held on 15th Feb 2021. 300 annual progress reports for the year 2020 were printed and distributed among stakeholders during this event.

- Publicity material like videos and PSMs on Zainab alert, child abuse, domestic child labour, Women's Right to Inheritance, Disability Rights, GBV & Covid-19 and MoHR's toll free Helpline 1099 were broadcast on different TV and radio channels for awareness raising of masses about their rights.
- International Women's Day (IWD) was celebrated on 8th March, 2021 at the Presidency where the President of Pakistan Dr. Arif Alvi was invited as chief guest and women trailblazers from different fields were also invited to share their achievements.



President of Pakistan, Dr. Arif Alvi addressing the audience at the celebration of International Women's Day 2020.

2. **New PSDP Projects:**

The annual meeting of the Departmental Development Working Party (DDWP) was held on 24th May 2021 in the Committee Room of Ministry of Human Rights. This meeting was chaired by the Secretary, Ministry of Human Rights. In this meeting, three new projects amounting to Rs. 145 million were approved, these are:

1. Establishment of Sub-Office of Human Rights in Merged Districts of Khyber Pakhtunkhwa.
2. Establishment of Planning, Monitoring and Evaluation Unit in MoHR.
3. Establishment of Planning, Monitoring and Evaluation Unit.

3. **Performance Agreement for the FY 2020-21:**

- Prime Minister Imran Khan signed the Performance Agreement with the Minister of Human Rights to improve governance for the financial year 2020-21. It included 16 priority initiatives and 115 targets. Later on, the Ministry of Human Rights included 15 high impact initiatives with 67 targets for the same year.

- Ministry of Human Rights achieved 90% targets of Performance Agreements (163 out of 182 targets achieved under 31 initiatives).
- MoHR was declared one of the top three ministries with best performance monitored by the Prime Minister's Office in terms of new administrative, policy and legislative interventions in the FY 2020-21. Advisor to Prime Minister for Establishment, Mr. Muhammad Shehzad Arbab also endorsed Ministry of Human Right's performance while appearing on the TV Show, 'Jirga' on GEO TV. He said that the top three ministries in terms of their Performance Agreement 2020-21 achievements included Ministry of Communications, Ministry of Interior and Ministry of Human Rights. The link of this TV programme is: https://www.youtube.com/watch?v=nBjYzWdP_5g



Advisor to Prime Minister on Establishment, Mr. Muhammad Shehzad Arbab appreciating Ministry of Human Right's achievements for Performance Agreement 2020-21 on TV Show Jirga

- Most significant and high impact policy, reforms and legislative initiatives of Performance Agreement 2020-21 include:
 - i. National Action Plan on Business & Human Rights
 - ii. Capacity Building of Mid-level Judiciary and Prosecutors in Sindh and Balochistan
 - iii. Establishment of National Commission on Rights of the Child
 - iv. Establishment of Jail Reforms Commission by the Order of Islamabad High Court
 - v. Committee on Plight of Women Prisoners: To Study and Investigate situation of women's and their children in Jail
 - vi. Policy on Empowering Persons with Disabilities
 - vii. Zainab Alert, Response and Recovery Act, 2020
 - viii. Torture, Custodial Death & Custodial Rape (Prevention and Punishment) Bill, 2020
 - ix. Domestic Violence (Prevention and Protection) Bill, 2020
 - x. The Protection of Journalist and Media Professional Bill, 2020
 - xi. Promulgation of Rules of Juvenile Justice System Act, 2018
 - xii. Promulgation of Rules for ICT Child Protection Act, 2018
 - xiii. Establishment of Zainab Alert, Response and Recovery Agency (ZARRA)
 - xiv. Transgender Persons (Protection of Rights) Rules, 2020
 - xv. ICT Rights of Persons Disability, Act, 2020

- xvi. Mobile Application for Differently Abled Persons.
- xvii. GBV Helpline 1099 APP
- xviii. Human Rights Information Resource Portal
- xix. Covid-19 and Disaster Vulnerability in Pakistan; A Human Rights Based Analysis.



Federal Secretary, Ministry of Human Rights, Mr. Inamullah Khan, addressing the audience at the launch of the report, 'Covid-19 and Disaster Vulnerability in Pakistan'

4. **Prime Minister's Performance Delivery Unit:**

- Prime Minister's Performance Delivery Unit and Pakistan Citizen's Portal were launched country-wide on 28th October 2018. The objectives of the PMDU was to facilitate the general public and empower the general public by establishing their connectivity with all government organisations to resolve their issues with convenience and promote citizen-centric participatory approach in policy making and governance.
- The Prime Minister's Performance Delivery Unit has two sections; one for Complaints (received from the general public) and other is Task Management (the tasks assigned by the Prime Minister's office).
- In line with the vision of the government, the Ministry of Human Rights established a dedicated cell regarding PMDU business in November, 2018. In order to resolve the complaints of citizens, following five dashboards have been created in this Ministry:
 - i. Ministry of Human Rights (Main)
 - ii. National Commission for Human Rights
 - iii. National Commission on the Status of Women
 - iv. Council of Rights of Persons with Disabilities
 - v. Directorate General of Special Education
- The PMDU cell of MoHR forwards the complaints to the relevant departments swiftly.
- Ministry of Human Rights (main) and its attached departments received a total 1,323 complaints since its establishment, out of which 1,298 complaints have been resolved.
- It includes re-opened complaints and review requests which are re-opened by the Prime Minister's Office on the basis of unsatisfactory feedback from citizens.

- Similarly, the Prime Minister’s Office assigned 74 important tasks to the Ministry of Human Rights, all of which were successfully completed by the ministry.
- For effective and efficient complaint resolution, monthly review meetings are being held under the Chairmanship of Secretary, MoHR with all the Focal Persons of dashboard handlers and heads of attached departments.

5. Business and Human Rights

- Seven consultative meetings were held to prepare the first draft of the National Action Plan (NAP) on Business and Human Rights (BHR) in Lahore, Quetta, Karachi, Peshawar and Gilgit.
- Final draft of the NAP on BHR was shared on Ministry of Human Right’s website with open call for feedback.

6. Sustainable Development Goals (SDGs)

- The third consultative meeting on the SDGs was held on 25th May, 2021 under the chairmanship of the Secretary, Ministry of Human Rights. the meeting was attended by relevant federal and provincial stakeholders.



3rd consultative meeting on SDGs at Ministry of Human Rights

7. Huqooq-e-Pakistan Project:

- The Government of Pakistan signed a Financial Agreement with the European Union for “Promotion of Human Rights in Pakistan”. The Ministry of Human Rights is the lead Ministry to implement the programme in collaboration with all relevant federal and provincial stakeholders.

- The EU Delegation to Pakistan hired Ernst & Young Advisory Services CVBA (EY) as implementing partner. Therefore, the EY is implementing the EU project entitled “Promotion of Human Rights in Pakistan” referred as “Huqooq-e-Pakistan”
- The overall objective of the project is to support the continued efforts of the Government of Pakistan for the promotion of human rights. The specific objective is to further enhance the capacity of the federal and provincial institutions and to promote and create awareness among the duty bearers and the general public about human rights in Pakistan.
- The project has four following key results:
 - i. **Key Result 1:** Improved capacity of the MoHR, Provincial Human Rights Departments and TICs established at Federal and Provincial level.
 - ii. **Key Result 2:** Relevant Federal and Provincial departments, in particular law enforcement agencies, prosecution departments and the judiciary trained.
 - iii. **Key Result 3:** Awareness raising in the field of Human Rights.
 - iv. **Key Result 4:** National Human Rights Institutions better equipped to perform their mandate.
- The progress of the project under 4 key results are as follows:
 - i. 3 Institutional Plans Developed; one each for Punjab, KP and Sindh.
 - ii. Two Days Training of 75 officials on Microsoft Office Suite, Effective Communication & Reporting and Personal Development of MoHR, PHRDs/TICs, NCSW, NCHR, NCRC.
 - iii. Training of 100 officials in Human Rights Framework and Reporting for officials from MoHR, PHRDs/TICS (Sindh, Balochistan, Punjab, KP, GB) and NCSW, NCHR, NCRC.
 - iv. Technical support to Govt. of Balochistan, Gilgit-Baltistan and Sindh for developing Human Rights Policy.
 - v. Capacity Building of Sindh and Balochistan Judiciary and Prosecution on fundamental rights with special focus on gender, women’s and children rights.
 - vi. Creation of Training Materials on Human Rights and Legal/Justice System, Human Rights and Constitution, and Human Rights and Rights of Vulnerable Persons. The material is incorporated in the curriculum of Sindh Judicial Academy and Sindh Prosecution Department.
 - vii. 697 promotional materials on Human Rights on key thematic areas developed and published. This includes videos, audio content, digital media content, IEC content, newspaper articles to be used by MoHR, PHRD's, NCHR, NCSW, NCRC, Partnering CSO's & INGO's.
 - viii. 7 business consultative sessions on awareness raising on human rights organized across provinces.
 - ix. 7 media sensitization sessions conducted.
 - x. 12 civil society engagement sessions conducted across provinces.
 - xi. Developed Human Rights Information Resource Portal, a central repository that provides public access to Pakistan's international & domestic human rights framework.
 - xii. Strengthened organizational capacity of NCHR, NCSW and NCRC.

- xiii. The 'Reels for Rights' festival was held online between 4th to 25th August 2020 as a part of the Huqooq-i-Pakistan project. The festival featured a collection of 15 films on themes, including child rights, women empowerment, transgender rights, minority rights, access to justice, death penalty and climate change.



'Reels for Rights' was an online film festival that was organized in August 2020 through social media handles of MoHR. This festival featured 15 films on human rights theme.

SOCIAL WELFARE SECTION

Under administrative control of Ministry of Human Rights, the Social Welfare Centers are rendering valuable social services at grass root level in Islamabad Capital Territory. The Social Welfare Centers are working in the field of community development for betterment of under privilege groups and communities.

Following were the main achievements of different social welfare centers in the said period:

1. Women Welfare & Development Center (WW&DC)

The center provided the following services to the people:

- Three month courses in: Dress Making, Machine Embroidery, Hand Embroidery, Knitting, Beauty Parlour, Zari Work, Home Arts, Textile Designing/Glass Painting, Computer Literacy Programme, Commercial Embroidery.
- Fifteen Days/One Month Short Courses in: Pottery Painting, Glass Painting, Candle Making, Foamic Work, Stalking Net, Flower Arrangement, Self- Grooming, Dry Flower Arrangement, Beads Work, Porcelain Work, Wood Work, Dress Cutting, Cooking / Baking, Leather Work, Bamboo Craft, Mehndi, Fabric Painting, Mukaish Work.
- One Year Diploma: Information Technology, Beauty Culture, Fashion Designing
- Special Classes: Entrepreneur Development
- PM's Skill Development Programme,'Hunermmand Pakistan', under umbrella of NAVTTC, 6 Months Training Programme: Beauty Therapy, Fashion Designing, Professional Chef & Culinary Arts, Digital Marketing, Graphic Designing & Video Editing.

- Other achievements in this year:
 - Networking with NAVTTC for Prime Minister's youth Skill Development Programme.
 - Accreditation of WWDC with NAVTTC.
 - Upgradation of the center with new infra-structure.
 - 100% Result of one-year diploma classes, arranged by PBTE, Lahore & NTB, Islamabad.



Fashion Designing and Culinary Arts classes at Women Welfare and Development Center

2. Pilot Comprehensive Community Development Centre (PCCDC), Sohan:

- The center is playing a vital role to up-grade the socio-economic conditions of Sohan community through vocational trainings (male & female) and awareness programmes. The center completed TOT (Training of trainers) of the female service delivery staff on Disaster Management, Environmental Protection, Consumer Rights, etc. The Centre also established networking with PBM for individual financial assistance.
- LHV with two midwives catered the female population especially focusing on mother and child health. The Centre also organized medical camps with the help of hospitals and NGOs.
- The female trainees completed courses on sewing, cutting, knitting etc.

3. Pilot School Social Work Center, F-6/2, Islamabad:

- The Centre helped school going children to overcome their psychological, physical and economic problems to enhance their academic performance.

4. Social Welfare Training Institute (SWTI), Islamabad:

Training courses conducted by SWTI are as under:

- One-day training session for officers of SW Centers/ Organizations and Representatives of SW Agencies conducted in October 2020. Twenty-nine (29) participants attended the course.
- One-day training session was conducted in November 2020 to revisit objectives of SW Centers.

- Two-day awareness workshop on First Aid and Emergency preparedness with special reference to Covid-19 was conducted in November 2020. Nineteen (19) participants attended the workshop.
- A meeting of Senior Professional Social Workers was convened on 14th December 2020. Twelve retired officers /professional Senior Workers attended the meeting.
- A Three-day Capacity Building Training Program on Public Procurement & Procedure was organized in December 2020 for DDOs/Cashiers of SW Centres /Organizations.
- One-day awareness session on “New legislation on Child Rights” was held in January 2021. Lectures were delivered on UN Convention on the Rights of Child (UNCRC).
- Two-day Training on “Project Planning & Management” was conducted from 19-11th March, 2021.

5. Community Development Center, Noon, Islamabad

- Arranged many meetings with Local Govt. officials and general Community conducting workshop on child protection, eye awareness, drug addiction, Zainab Alert app, etc.
- Distributed masks, gloves and awareness raising material in the Community to guide people about preventive measures against Covid-19.
- Created social awareness in the community to improve quality of family and Community life.
- Involved community groups/ CBOs in socio-economic development of the community.
- Expecting mothers were guided for proper checkup and vaccination.
- Breast feeding campaign was launched, 34 ladies attended the sessions.
- During two-day measles campaign, 201 children were vaccinated against measles and 70 children were given polio drops in collaboration with DHA Rawalpindi and routine vaccination of children every month is in process.
- Pre -School Education: 40 students attended classes of pre-school. Monthly parent-teacher meetings are being conducted for parents’ guidance regarding children education and health.
- Vocational trainings for male and females: 89 Male trainees for electric wiring and basic electric and 60 female trainees were trained in year 2020-21.

6. Rural Community Development Center (RCDC) Punjgran, Islamabad:

Following activities were held by RCDC:

- 3 Free Eye Camps.
- Awareness session about the “Ageing, its effect & how to cope with it”.
- Awareness & investigation camp on Inclusive Education for children with disability.
- “New life style with Corona Virus”: A new beginning.
- The Lady health workers arranged various health talk sessions for the communities.
- “Pink Ribbon Day” breast cancer awareness session.
- Free Eyes and Hepatitis B & C screening camp in October 2020.

- Tree plantation complain “Green Pakistan”.
- Eid gift distribution, May 2021.
- One-day free medical camp for women.

7. Social Services Medical Center, (FGHS), Islamabad:

- The center is providing different medical services to the needy and deserving patients since 1987.
- The center successfully handled case of admitted patient of domestic violence.
- Provision of medicines to deserving patients.
- Counseling & guidance to poor and destitute patients.
- Arrangement of pathological tests.
- Arrangement of blood donations.
- Preparation of case histories.
- Counseling and psycho-social support.
- Services for senior citizens through senior citizens’ reception counter established in main OPD of hospital.
- Cases referred to Pakistan Bait-ul-mal and other hospitals.

Chapter Two

ATTACHED DEPARTMENTS / INSTITUTIONS

After the 18th Constitutional Amendment, Social Welfare and Special Education were decentralized, both these departments are now working under the umbrella of the Ministry of Human Rights.

DIRECTORATE GENERAL OF SPECIAL EDUCATION

Aim / Objective:

The Directorate General of Special Education (DGSE) was established in 1985 to provide education training and rehabilitation for children facing physical or mental learning challenges.

Achievements of DGSE:

Following were the main achievements of DGSE in the said period:

1. Consultative meeting of stakeholders on the draft national policy for empowerment of persons with disabilities:

A consultative meeting of stakeholders on the Draft National Policy for Empowerment of Persons with Disabilities was initiated on 8th October, 2020 at Hill View Hotel, F-7, Islamabad. Representatives from different Government Departments and NGOs participated to share their views/comments on Draft National Policy.

2. Celebration of white cane safety day:

White Cane Safety Day was celebrated on 15th October 2020 by Directorate General of Special Education at National Institute of Special Education (NISE), H-8/4, Islamabad. Federal Minister for Human Rights Dr. Shireen M Mazari was the Chief Guest for this occasion. The Hon'ble Minister distributed white canes, talking calculators and Braille equipment among the children with visual impairment. Special children performed colorful tableau, poems & songs.



Federal Minister for Human Rights, Dr. Shireen Mazari, distributing white canes among visually impaired youth.

3. Launching ceremony of DGSE app for differently-abled persons:

Directorate General of Special Education in collaboration with NITB developed and launched an App for differently abled person. It is a Mobile App devised for the parents of differently abled children to create awareness about special education, training, rehabilitation services and opportunities available under DGSE. The App was launched in a ceremony held on 22nd October, 2020 in Ministry of Human Rights. Federal Minister for Human Rights, Dr. Shireen M Mazari inaugurated the App. Live demonstration was made focusing on its various features such as easy installation in cell phones, list of Institutions/ Centres with their map view, information on submitted applications, users profile etc. This App aims to mainstream approximately twenty thousand differently abled children in the educational system.

4. Celebration of International Day of the persons with disabilities on 3rd December, 2020

Ministry of Human Rights (Directorate General of Special Education) celebrated International Day of the Persons with Disabilities in collaboration with Pakistan Bait-ul-Mal at President's Secretariat (Aiwan-e-Sadr), Islamabad. His Excellency, the President of Islamic Republic of Pakistan was the Chief Guest on the occasion and applauded the efforts of Ministry of Human Rights, Directorate General of Special Education, Pakistan Bait-ul-Mal and promised to work for the betterment of differently abled persons.

5. Celebration of 144th birthday of Quaid-e-Azam Muhammad Ali Jinnah:

The function was celebrated at Aiwan-e-Sadr on 21st December, 2020. His Excellency the President, Islamic Republic of Pakistan, Mr. Arif Alvi, honoured the occasion as Chief Guest. Differently abled students with the supporting staff of Special Education Centres of DGSE participated in a cake-cutting ceremony. The event was titled as "Quaid-e-Azam aur Bachay". It started with the recitation from the Holy Quran followed by the Naat Shareef by a visually handicapped child.



President of Pakistan, Dr. Arif Alvi addressing the audience at the Birthday Celebration of Quaid-e-Azam.

6. Visit of Honorable First Lady at Al-Farabi National Special Education Centre:

Honorable First Lady, Mrs. Samina Alvi visited the Al-Farabi National Special Education Centre for physically handicapped children of DGSE on 24th December, 2020. She was briefed about the function of NSEC for PHC for rehabilitation of persons with physical disabilities. Newly established Orthopedic Workshop was of special interest of First Lady. She took keen

interest in all kinds of orthotics and prosthesis manufactured and provided to PWDs. She also interacted with the parents of PWDs and asked about the progress of their children.



First Lady, Ms. Samina Alvi visiting the Al-Farabi National Special Education Centre for Physically Handicapped Children

7. Charity programme for the differently-abled children, at Aiwan-e- Sadr:

The Embassy of Azerbaijan arranged a charity programme for the differently-abled children, at Aiwan-e-Sadr on 29th December, 2020. The President, Islamic Republic of Pakistan honoured the occasion as Chief Guest. The charity event was organized with the collaboration of Heydar Aliyev Foundation and Pakistan Bait-ul-Mal, Islamabad for distribution of 100 wheelchairs. Differently abled students along with their attendants and officers of DGSE participated in this function whereby 20 customized wheelchairs were donated to the physically handicapped children of Al-Farabi National Special Education Centre of DGSE.

8. Achievements of ongoing Development Schemes:

- Up-gradation of National Special Education Centre for visually handicapped children, Islamabad.

Mobility Training Provided	36
Visually handicapped students training provided	78
Visually Impaired Persons have been assessed and advised accordingly by the Optometrist	179



I.T. training for visually impaired persons at DGSE

- Pilot project for inclusive education for children with disabilities in normal public & private schools at Islamabad Capital Territory (ICT).

Identification of Children With Disabilities for admission in public and private schools under FDE/ PEIRA	391
Out of 391, severe category of CWDs 209, were referred to concerned hospitals	209
Forty one counseling sessions (parents, teachers, voluntaries, social workers, LHVs, and member of union council) have been provided guidance, orientations, awareness and counseling regarding inclusive education and rehabilitation of CWD's	3100

- Establishment of project planning and monitoring unit (PMU) at directorate general of special education, Islamabad.
- Feasibility study for establishment of rehabilitation center for multiple disabilities at primary level at H-11, Islamabad.

9. Other Achievements of DGSE:

#	Name of Institute	Progress
1	National Institute of Special Education	Conducted seminars/ training courses/ workshops: 507 Participants/ beneficiaries – 845
2	Vocational Rehabilitation & Employment of Disabled Persons	Registered PWDs: 75 Put on training PWDs: 14 Started income generation: 01 Medical camps: 03 Assistive Devices provided: 19 Artificial limb (Through NGO): 01 Total Field Visits: 20 Referral Cases: 47
3	National Mobility & Independence Training Centre	Conducted long/short term training courses: 11 Participants/ beneficiaries: 942
4	National Special Education Centre for Physically Handicapped Children	New Admissions: 52 Medical services: 1210 Students Parents Counseling & Guidance: 37 Physiotherapy Sessions: 3180 Speech therapy Sessions: 3840 Occupational therapy session: 3920 Referral Services: 153
5	National Special Education Centre for Hearing Impaired Children	Students Parents Counseling & Guidance: 796 Audiological Assessment: 600 Speech Therapy Session: 690
6	National Special Education Centre for Visually Handicapped Children	New Admissions: 15 Passed out students: 11 Medical Examination: 85 Therapeutic sessions: 80 Referral services: 11 Assistive Devices: 213
7	National Training Centre for Special Persons	Medical Examination: 578 Students Parents Counseling & Guidance: 870 Job placement: 19 Home Progress: 68 Field Visits: 113 Follow up: 245
8	Rehabilitation Centre for Children with Developmental Disorders	New Admissions: 15 Medical Examination: 121 Students Parents Counseling & Guidance: 347 Speech therapy Sessions: 38 Referral Services: 112 OPD cases: 227 Home programmes: 28

9	National Braille Press	Text books in Braille provided to visually impaired students:	609
10	National Library & Resource Centre	No. of beneficiaries:	5463

NATIONAL COMMISSION FOR CHILD WELFARE AND DEVELOPMENT

1. A consultative workshop of the relevant stakeholders was conducted on 6th November 2020 to review the draft ICT Child Protection Rules, 2020. The salient features of the draft rules were shared with participants and accordingly finalized by incorporating their feedback.
2. NCCWD in collaboration with Society for the Protection of the Rights of the Child (SPARC) organized one Day orientation Workshop on Child Protection on 27th October, 2020. The objective of the workshop was to sensitize and uplift the capacity of the participants on National and International obligations on child rights, the existing legal framework & mechanisms and referral procedures.
3. The “Child Domestic Labour” was inserted in Part-I (Occupation) of the Schedule of the Employment Children Act, 1991 as a result of a Summary moved by MoHR which had been approved by the Federal Cabinet on 16th June, 2020 and notified on 30th July, 2020.
4. Pakistan ratified UN Convention on the Rights of the Child in 1990, thus under obligation to submit periodic reports on its implementation every five years. Pakistan’s sixth and seventh combined periodic report had been prepared in consultation with relevant stakeholders and submitted to Ministry of Foreign Affairs for review and further submission to the UN Committee on the Rights of the Child, Geneva.

NATIONAL COMMISSION OF HUMAN RIGHTS

National Commission on Human Rights was founded to conduct investigations into allegations of human rights abuses, either on petitions filed by individuals or institutions, or through suo-moto action. It is also mandated to review existing and proposed legislation in relation to human rights principles

Following are the numbers of cases received and reviewed by NCHR from all across Pakistan:

Category	Complaints	Suo Motu	In hearing	Under Investigation / Initial Stage	Disposed Off
ICT	26	0	0	8	18
Punjab	128	0	1	106	21
Sindh	81	0	1	36	44
KPK	28	0	0	23	5
Baluchistan	2	0	0	1	1
Gilgit / Baltistan	0	0	0	0	0
UN / From Abroad	0	0	0	0	0
Total:	265	0	2	174	89

NATIONAL COMMISSION ON CHILD RIGHTS

The mandate of National Commission on the Rights of Child is to ensure that all policies, laws and administrative mechanisms are in consonance with the Child Rights perspective as enshrined in the Constitution of Pakistan and the UN Convention on the Rights of the Child (UNCRC).

The Commission carried out various activities during this financial year, details of which are listed below:

1. Review of Legislation:

Sindh: The NCRC provided technical input to the Sindh Child Protection Authority Act 2011 (SCPA 2011) after meticulous analysis and close coordination with relevant organizations and departments. These amendments were incorporated by Law Department, Sindh. Subsequently, on acquiring assent from the Governor Sindh, SCPA 2011 was integrated in the parent law. NCRC also provided technical input to the Sindh Child Marriage Restraint Act 2013.

The NCRC was also co-opted as a member of the Provincial Human Rights Vigilance Committee of the Human Rights Department, Government of Sindh in November 2020. The NCRC submitted a set of recommendations which included mainstreaming the subject of child rights within each department of the Government of Sindh.

Balochistan: NCRC held three consultative meetings with different stakeholders like Secretary Labour and Manpower, Secretary Law and Parliamentary Affairs, representatives of NAVTTC, Social Welfare Department, UNICEF to discuss the gaps in Child Labor Laws and to discuss the way forward. Meeting with Secretary Local Government was also held to discuss the low level of birth registration in the province and ways to improve. Besides, meeting with the Secretary of Mines and Minerals was also held to encourage implementation of the Mine Act 1923.

Punjab: NCRC advocated for the introduction of a comprehensive child protection law as the present law Punjab Destitute and Neglected Children Act (PNDCA) that was promulgated in 2004 has a limited scope and only deals with the destitute and neglected children.

Khyber Pakhtunkhwa: NCRC held a consultative meeting with Secretary Social Welfare, KP Child Protection Commission and parliamentarians and proposed amendments in Khyber Pakhtunkhwa Child Protection and Welfare Act, 2010. The amendments focused on defining the functions of the KP Child Protection Commission and Social Welfare.

2. Awareness Raising Activities of NCRC:

In order to fulfil the commission's responsibility for awareness raising through conventional and social media, the following activities were held:

- More than 40 TV talk shows held on different topics like education, child labor, sexual abuse, child trafficking etc.

- 20 orientation sessions with parliamentarians, media representatives, academia and NGOs were held on legislation for child protection.
 - 15 webinars and 20 seminars were held on protection and promotion of child rights.
 - Lectures on child rights for 150 civil servants held at National Institute of Management.
- NCRC joined Hands with UNICEF and signed a “Rolling Plan 2021-22” to bolster the Commission’s capacity to protect and promote children’s rights.
 - The NCRC rolled out its national strategic planning process in June 2021 to develop a three-year road map, identify key priorities (including short term medium term and long term targets) as per its mandate defined in the NCRC Act, 2017.
 - NCRC in collaboration with the Pakistan National Heart Association (PANAHA) held number of consultation to highlight the growing harmful effects of Sugar Sweetened Beverages (SSBs) on adolescents and children in the country.
 - The NCRC held a consultation with the Minority Leadership for Submission of Child-Specific Input. This was regarding OHCHR’s publication “Protecting Minority Rights: A Practical Guide on Developing Comprehensive Anti-Discrimination Legislation.”
 - Several meetings for ensuring the protection of child rights were held with IG Police Islamabad, Advisor Single National Curriculum, PEMRA Chairperson, Boys’ Scouts Association, Girls’ Guides Association, UNODC, UNDP and other stakeholders, etc. Visits were made to Child Protection Institute and Gender Protection Unit (GPU) Islamabad.
 - Policy Briefs on Arzoo Raja’s case propelled the NCRC to thoroughly analyse the issue of forced conversions of minority women and girls across Pakistan. The Commission prepared and issued a detailed policy brief on the subject matter. A copy of the brief was shared with all stakeholders at National and Provincial level.

3. Monitoring of Child Rights Violations and Handling of Complaints:

Section 15 of the NCRC Act 2017 obligates the Commission to inquire into complaints of violations of child rights and summon information from the Federal Government, civil society organizations and autonomous or concerned bodies in this regard.

Details of these cases are as under:

Province / Regions	# of Cases	Processed / Action Taken	Disposed Off
Balochistan	20	20	7
ICT	10	9	6
Khyber Pakhtunkhwa	9	7	1
Punjab	54	48	11
Sindh	9	9	1
Total Cases	102	93	26

4. Coordination with Stakeholders:

- NCRC held coordination meetings with important stakeholders in Islamabad, Karachi, Quetta, Lahore and Peshawar and formally introduced them with the mandate of NCRC. The meetings were held in person with top leadership of respective departments including Minister of Human Rights, Secretary Ministry of Human Rights, Chairman Standing Committee for Law & Parliamentary Affairs, Parliamentary Secretary Human Rights, Governor Punjab, ICT and Provincial Inspector General of Police, ICT District Commissioner, IG Prisons (Sindh, KP), Chairperson & DG Sindh Child Protection Authority, Punjab Minister of Human Rights and Minorities Affairs, Chairperson Child Protection Bureau Punjab, Minister of Social Welfare Punjab, Joint Education Advisor Ministry of Federal Education and Professional Training, etc.
- The NCRC also held comprehensive dialogues with representatives of civil society such as CRM and their Provincial CRM Chapters and National Action and Coordination Group (NACG). CRM is a network of more than 450 organizations which provide policy, advocacy and monitoring of child rights within the country.
- The Chairperson represented NCRC during a dialogue on the role of women parliamentarians in strengthening legislation and oversight for ending gender-based violence and promoting child protection.
- Chairperson NCRC with various NCRC members and staff met with the Chairman of the Pakistan Electronic Media Regulatory Authority (PEMRA). These meetings took place to discuss the role of media regulation in raising public awareness on issues pertaining to child rights through media. PEMRA was also approached in the case of ARY's Morning Show with Ms. Nida Yasir, wherein the parents of a victim of child abuse were relentlessly and insensitively questioned. NCRC wrote to the PEMRA in March 2021 regarding child abuse and corporal punishment incidents in formal and informal institutions. In response, PEMRA directed all TV Channels to allocate adequate time to address this issue and invite religious leaders and other concerned stakeholders to raise awareness regarding this.



Chairperson NCRC Dr. Afshan Tehseen meeting with Speaker KP assembly, Mr. Mushtaq Ahmed Ghani

NATIONAL COMMISSION ON THE STATUS OF WOMEN

National Commission on the Status of Women was founded to safeguard and promote the interests of women and to achieve gender equality before law in accordance with the Constitution and obligations under international covenants and commitments.

The Commission carried out various activities during this financial year, details of which are listed below:

1. National Gender Data Portal:

NCSW, in collaboration with UN Women and National University of Science and Technology (NUST) worked on the formation of Data Portal. The Commission developed a Gender Management Information System (GMIS) and knowledge management system for gathering information on key indicators for women, such as education, health, population, inheritance, employment, violence against women.

2. Huqooq-e-Pakistan project activities:

- Trainings & workshops for capacity development and understanding of institutional reforms of human rights were held for NCSW officers and officials.
- The project provided human resources through its Young Experts Programme.
- NCSW's website was fully revamped and relaunched in January 2021.

3. Media Programmes:

- NCSW and UN Women carried out an awareness raising radio programme campaign in which 58 weekly radio programmes were held on the rights, roles, and responsibilities of women in different spheres of their public and private lives.
- Conducted mass email campaign in the month of January 2021, on short awareness films based on domestic violence, child marriages, acid attacks and women rights.
- Awareness raising and advocacy campaigns on pro-women laws were run through electronic, print and social media. This campaign also highlighted key information on official helplines across the country, acid crime law, underage marriage, harassment against women at workplace and anti-rape.
- NCSW in collaboration with Kashf Foundation and UN Women produced a 25-episode drama series on human trafficking women and girls (and children). Its 1st Episode "Dil Na Umeed to Nahi" was on aired in January 2021.
- Commission disseminated printing material (posters & banners) for the awareness raising on code of conduct of Harassment at Workplace Act, 2010 and on 16-days of activism against GBV.

4. Provincial Consultations:

- CARE International (CII), in collaboration with NCSW developed awareness raising material in January 2021 for women employers, workers, government and humanitarian organizations on protection against COVID-19 and ensuring safer workplaces through implementing ILO Convention 190.

- Furthermore, in February 2021, CARE International and NCSW conducted provincial consultations in Punjab and KP for female workers to develop an In-depth understanding on the issue of sexual harassment; Effective implementation of the law within the organization and; To build motivation and commitment of staff to keep the work environment dignified.
- 5. Sixty-Fifth Session of the Commission on the Status of Women (CSW):
The 65th session of CSW was held virtually this year on 25th March, 2021 on the theme of “Examining the Implementation and Efficacy of National Strategies to Combat Violence and Ensure the Advancement of Women”. NCSW was represented by Ms. Humera Khan, Secretary NCSW and Ms. Haya Emaan Zahid, Member, NCSW to discuss and highlight the experience of addressing violence against women in Pakistan.
- 6. Consultative sessions on “Impact of Covid-19 on Women”
Consultative sessions with provincial stakeholders were conducted in Jan-Feb 2021 to mitigate GBV during Covid-19.
- 7. Celebration of National Women Day, 2021:
NCSW in collaboration with Shirkatgah (Women Resource Centre) launched the “Gender Responsive” Humqadam Mobile App to celebrate the National Women Day on 12th February, 2021. This App includes information about police, government helplines, ministries, commissions as well civil society organizations that provide legal aid, psycho-social support at national, provincial level as well as in eight districts (Peshawar, Mardan, Lahore, Vehari, Quetta, Jaffarabad, Karachi and Hyderabad).
- 8. Inter-Provincial Ministerial Group Meeting:
The 17th Inter Provincial Ministerial Group (IPMG) was hosted by NCSW and UN Women on 24th June 2021 in Islamabad which brought together Secretaries of Women Development Departments (WDDs), Social Welfare Departments (SWDs) and Chairpersons of Provincial Commissions on the Status of Women (CSW) to accelerate efforts for launching the National Data Gender Portal - a digital platform for collecting information and knowledge on gender issues in the country.
- 9. Disposal of Cases & Complaints:
NCSW resolved/ referred more than hundred cases on violence against women, domestic abuse and grave matters concerning women rights during the said period. These cases were received through PMDU portal and general complaints.
- 10. Commission Members Meetings:
NCSW invited newly appointed members of the 7th Commission for an orientation session on 17th September 2020 at NCSW Secretariat to provide an overview to the new members regarding institutional set up, available staff and budget, earlier policy focus of the former commissions, achievements, challenges and its existing engagements with partners.

11. Publications:

- Report on “COVID-19 Impact on Women with Special Focus on Access to GBV Services”. (In process of printing)
- Report on “Costing study on Child Marriage in Pakistan”.
- Young Women in Pakistan - Status Report in 2020.

ICT CHILD PROTECTION INSTITUTE

The ICT Child Protection Institute, Islamabad has been established under the ICT Child Protection Act, 2018 to provide protection and care to children in Islamabad Capital Territory from all forms of physical or mental violence, injury, neglect, maltreatment, exploitation and abuse. Rules of the said Act have been framed, notified and disseminated. A Child Protection Advisory Board has also been established, which held two meetings so far. Director General of the Child Protection Institute has also been appointed.



Shaheed Aitezaz Hassan, Child Protection Institute, Humak, Islamabad



Federal Minister for Human Rights, Dr. Shireen Mazari, inaugurating the Shaheed Aitezaz Hassan Child Protection Institute, Islamabad

ZAINAB ALERT RESPONSE AND RECOVERY AGENCY

After the enactment of Zainab Alert, Response and Recovery Act 2020, the following progress has been made by the ministry for its implementation:

Ministry of Human Rights launched the "Zainab Alert" on the Pakistan Citizen's Portal in an effort to unify and strengthen efforts to track and trace missing children and child abuse cases in Pakistan. The Zainab Alert notifies local authorities of the incident, and activate the state machinery at relevant regional and district levels for effective emergency response and recovery of missing children. Through integration with the Pakistan Citizen's Portal, the alert mechanism is available to more than three million users.

Zainab Alert, Response and Recovery Agency has also been established under the Zainab Alert, Response and Recovery Act, 2020.



Features of Zainab Alert, on Pakistan Citizen's Portal

LEGAL AID AND JUSTICE AUTHORITY

The existing legal aid mechanisms in Pakistan remained ineffective due to lack of ownership at the relevant levels, inefficient performance mechanisms, and lack of public awareness about them. Therefore, this Ministry in consultation with Ministry of Law and Justice prepared a bill for “Establishment of Legal Aid and Justice Authority” to revamp the legal aid mechanism by establishing a statutory body. The Legal Aid and Justice Authority Act, 2020 was passed by the Parliament which provided for establishment of Legal Aid and Justice Authority in order to provide legal, financial and other assistance for access to justice to the vulnerable segments of society in criminal cases and for matters ancillary thereto. The Board of Governors and Legal Aid Authority under the said Act have been established.

Chapter Three

INSTITUTIONAL MECHANISMS OF MINISTRY OF HUMAN RIGHTS TO PREVENT HUMAN RIGHTS VIOLATIONS

1. National Toll Free Helpline # 1099

A “Helpline for Legal Advice on Human Rights Violations” was established by the Ministry of Human Rights in 2015 to offer access to the callers from all over the country (with no cost at all) to get free legal advice, counselling, legal assistance and referral service for redressal of their grievances with the following objectives:

- Address the issues of human rights violations through legal advice.
- Establish grievance-redressal mechanism through referral services to the victims of human rights violations.
- Maintain data-base on human rights violations at national level.
- Facilitate and link relevant support services for the victims of human rights violations and their families.
- Set up a strong network and coordination mechanism among the concerned stakeholders including law enforcement agencies, service providers, media, CSOs/NGOs, Law Colleges, Private Law Firms, Bar Associations and other organisations working in the field of Human Rights.

Achievements of Helpline 1099:

- All relevant callers are given legal advice and referred to the relevant departments where required and details of all calls are as follows:

# of calls received since establishment of Helpline #1099	# of cases where legal advice / referral services were provided	# of calls received in the year 2020-21	# of cases where legal advice / referral services were provided
1,101,843	49,314	201,632	8,073



Helpline #1099 providing free legal advice to survivors of Human Rights violations

- In 2020, a mobile app of the Helpline 1099 was launched and in a short time more than 5 thousand downloads of the App had taken place and more than 4000 cases were received through this App.



Visuals of Helpline #1099 mobile app

2. Family Protection & Rehabilitation Centre for Women, Islamabad

The Family Protection and Rehabilitation Centre (FPRCW) provides shelter and free psychological counseling services to GBV survivors. The Center protects and promotes women rights through refuge, rehabilitation, and legal and medical support. Victims of violence can share their sufferings in strict confidentiality through psyche-social counseling. Through trained and professional staff, the FPRCW is committed to offering assistance to victims of violence round the clock.

In 2020, through the support of UNWOMEN, a computer lab had been established and inaugurated by Dr. Shireen Mazari, Federal Minister for Human Rights, on 10th December, 2020.



Federal Minister for Human Rights, Dr. Shireen Mazari, & Federal Secretary, Mr. Inamullah Khan inaugurating the Computer Lab at FPRCW, Islamabad.

Services provided by FPRCW during the year 2020-21:

#	Categories	Number of Beneficiaries
1	Total Registered Cases	314
2	Number of Victims Accommodated	363
3	Legal Aid	159
4	Medical Aid	1487
5	Reconciliation	52
6	Vocational Training	88
7	Informal Education	91
8	Counselling	11,166



Family Protection and Rehabilitation Centre, Islamabad

Chapter Four

BUDGET

Below is the budget allocation for the Financial Year 2020-21

FINANCIAL YEAR 2020-21

Demand No. 77-Current expenditure	273,544,000
Demand No. 78- Current expenditure	796,005,000
Demand No. 79- Current expenditure	102,635,000
Total Current expenditure	1,172,184,000
Demand No. 125-Development expenditure	256,000,000
Grand Total (Current & Dev)	1,428,184,000

FUND CENTER	NAME	RS.
IB0720	Human Rights Awareness Programme	14,000,000
IB0813	Upgradation Of NSEC For Hearing Impaired Children From Higher Secondary To Graduation Level H-9/4 Islamabad	17,000,000
IB0814	Establishment of Resources Unit For Autistic Children At NSEC For Mentally Retarded Children H-D Isb	18,500,000
IB0815	Establishment of Orthopedic Workshop At NSEC For Physically Handicapped Children	6,500,000
IB1974	PC-I/ Feasibility Study For Establishment Of Sub-Directorate Of Mohr In Merged Areas Of KP	3,000,000
IB1975	Pilot Project For Establishment Of Transgender Protection Centre Islamabad	20,000,000
IB1976	Human Rights Coordination And Monitoring Unit For National Mechanism For Reporting And Follow-Up	20,000,000
IB1977	Up-Gradation Of National Special Education Centre For Visually Handicapped Children	18,000,000
IB1978	Pc-Ii/ Feasibility Study For Establishment Of Centre For Persons With Multiple Disabilities At H-11 Islamabad	15,000,000
IB1979	Pilot Project on Inclusive Education For Children With Disabilities In	12,000,000
ID9200	Implementation of Action Plan For Human Rights In Pakistan	23,000,000
ID9201	Institutional Strengthening Of M/O Human Rights	35,000,000
ID9677	Establishment of Human Rights Information Management System (HRIMS)	24,000,000
ID9678	Institutional of Strengthening of Regional Directorates of Human Rights	30,000,000
ID8361	Human Rights(Main) Islamabad	215,344,000
KA3025	Human Rights Regional Office Karachi	16,107,000
LO4002	Human Rights Regional Office Lahore	16,701,000
PR1060	Human Rights Regional Office Peshawar	12,685,000
QA9009	Human Rights Regional Office Quetta	12,707,000
IB1080	Endowment Fund	5,000
IB1081	Islamabad Capital Territory Child Protection Institute Islamabad	10,000
IB1082	Human Rights Defender Networks At 138 District In Pakistan And Capacity Building / Training	-
IB1083	Human Rights Relief And Revolving	4,495,000
IB1084	National Commission For Human Rights (NCHR) Islamabad	97,725,000
IB1085	Human Rights Education Sensitization Awareness Research and Communication	400,000
IB1103	National Trust For The Disabled Islamabad	14,834,000
IB1104	Housing Colony For Teachers And Staff Of DGSE Sector I-9/4	468,000

FUND CENTER	NAME	RS.
IB1105	Building PHC HIS RCCDD VHC NTCSP NL RC & NISE Islamabad	468,000
IB1106	National Commission On The Status Of Women (NCSW) Islamabad	57,820,000
IB1107	National Council Of Social Welfare Islamabad	40,327,000
IB1108	Sir Syed School and College of Special. Education Rawalpindi	77,696,000
IB1109	Social Services Medical Centre (Fgsh) Islamabad	4,396,000
IB1110	Rural Community Development Centre Punjgran Islamabad	17,732,000
IB1111	Family Protection & Rehabilitation Centre For Women Islamabad	19,544,000
IB1112	National Commission For Child Welfare And Development Islamabad	15,769,000
IB1113	Implementation Of National Plan Of Action For Children Islamabad	7,881,000
IB1114	National Child Protection Centre Islamabad	15,754,000
IB1115	Social Welfare Training Institute Islamabad	12,747,000
IB1116	National Institute Of Special Education	26,460,000
IB1117	Rehabilitation Unit Vocational Rehabilitation & Employment Of Disabled Persons Islamabad	44,867,000
IB1118	National Braille Press Islamabad	8,311,000
IB1119	Women Welfare And Development Centre Islamabad	15,227,000
IB1120	Rehabilitation Unit Vocational Rehabilitation & Employment Of Disabled Persons Islamabad	8,762,000
IB1121	National Mobility & Independence Training Centre Islamabad	14,566,000
IB1122	Pilot School Social Work Centre Islamabad	3,932,000
IB1123	National Training Centre For Special Persons G-9/2 Islamabad	40,156,000
IB1124	Pilot Comprehensive Community Development Centre Sohan Islamabad	9,771,000
IB1125	Directorate General Of Special Education	62,041,000
IB1126	Model Child Welfare Centre Hummak Islamabad	16,053,000
IB1127	Vocational Rehabilitation & Employment Of Disabled Persons Sc-1 Islamabad	10,230,000
IB1128	Provision Of Hostel Facilities At NSEC VHC Islamabad	8,793,000
IB1129	Community Development Centre Noon Islamabad	8,312,000
IB1130	National Special Education Centre For Visually Handicapped Children	43,837,000
IB1131	National Special Education Centre For Hearing Islamabad	102,803,000
IB1132	National Council For The Rehabilitation Of Disabled Persons	7,877,000
IB1133	National Special Education Centre For PHC Islamabad	44,993,000
IB1134	National Library & Resource Centre Islamabad	13,097,000
IB1214	National Commission on The Rights Of Children NCRC Islamabad	20,481,000
	TOTAL:	1,428,184,000
BY OBJECT CLASSIFICATION		
Head	Head Description	Amount in Rs.
A01	Employee Related Expenses	874,259,000
A02	Project Pre-Investment Analysis	5,000
A03	Operating Expenses	398,603,000
A04	Employees Retirement Benefits	24,992,000
A05	Grants, Subsidies & Write off Loans	15,467,000
A06	Transfers	15,000
A09	Physical Assets	91,509,000
A12	Civil Works	-
A13	Repairs & Maintenance	23,334,000
	Total	1,428,184,000

